

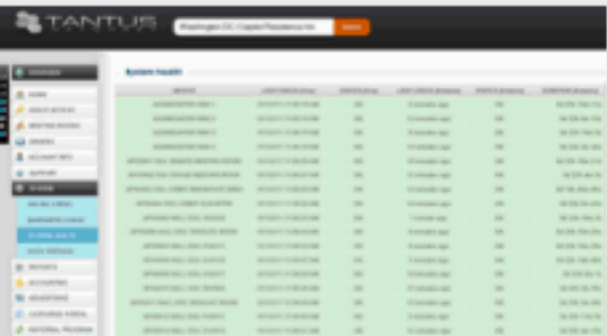
Not all High Speed Internet Access is created equal.
Use this worksheet to see how Innflux compares to the competition.

Satisfaction Guaranteed.
We're so confident that you will love our service, that we offer a **30-day 100% satisfaction guarantee.** It's unlike any other HSIA company in the industry.

InnFlux systems are 100% guaranteed to pass brand standards. Our systems have been built based on exceeding ALL brand standards.



Innflux technicians use **advanced proprietary support tools** to monitor your network 24/7 ensuring optimal performance.



The Helios™ Management Console allows staff to monitor and manage the HSIA system from anywhere.

	Innflux	Vendor 1	Vendor 2
Provider in HSIA business for at least eight years	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
100% Solid Business and Client References <i>Ask for at least 5 references</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provider is profitable and a sustainable business <i>Innflux has been profitable throughout its existence</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
30-day 100% satisfaction guarantee <i>Innflux has complete confidence in your satisfaction</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Compliant with your brand standards <i>Innflux systems are guaranteed to meet all brand standards</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Self-Healing Networks <i>Innflux networks heal themselves and ISP connections automatically</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Zero Configuration <i>Guests with abnormal or locked laptop settings can still use Innflux</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Managed Access and Terms of Service <i>Use agreement prevents non-guest access, reduces liability</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guest-Guest and Guest-Admin Security <i>Guests and admin computers are isolated from each other</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24/7 Proactive Network Monitoring <i>Innflux technicians see and resolve issues before they cause guest complaints</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Managed Bandwidth Allocation <i>Maximizes ISP resources and optimizes the guest experience</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lowest tech support minutes in the industry <i>Less than 0.3 minutes per room per month</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guest Focused 24/7 Tech Support <i>Our Chicago-based NOC technicians treat your guests like our guests</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
95% of support calls answered in less than 60 seconds <i>Innflux support average hold time is 16 seconds</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online HSIA System Management <i>Manage and monitor your HSIA system through our advanced Console</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free or For-Pay Access <i>Give your guests free HSIA access, or bill via credit card or PMS</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enterprise Grade Equipment <i>Ruckus, Nomadix, HP ProCurve, Zyxel, Etc</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VPN Compatibility <i>A necessity for business travelers</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trained expert networking professionals <i>Our staff of highly trained networking engineers ensures the highest support quality</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Company has a national reach and a network of over 50 on-site technicians <i>Ensures the best service response times.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>